



PO Box 4389
Clinton, IA 52733-4389

Sample

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October 14, 2022

RORY GRAYSON
123 MY STREET
SPOKANE, WA 91000

Dear Rory:

Welcome! You are now enrolled in the **VEBA Plan**. This valuable health plan benefit provides you with a health reimbursement arrangement (HRA). An HRA is a tax-free account you can use, when eligible, to reimburse your family's out-of-pocket medical expenses (certain limitations may apply).

To help get you started, please do the following:

1. **Review your HRA Dashboard** (enclosed). Make sure everything is accurate. You can add spouse and dependent information and make other updates online, if needed.
2. **Register online**. This will help protect your privacy. Go to www.veba.org, click the **Participant Login** button, and follow the instructions. After logging in:
 - a. Click **Investments** to **check your investment allocation**. Your HRA balance has been allocated to your plan's default investment option unless you've already chosen something else. You can easily check and update your investment allocation online. Changes are allowed once per calendar month.
 - b. Click **My Profile** and **check your Account Preferences**. Make sure you're taking full advantage of our convenient electronic services, such as e-communication and direct deposit (if your HRA is claims eligible).
3. **Download our mobile app**. Search "**HRAgo**" from the App Store or Google Play. HRAgo® is a handy way to manage your HRA "on the go."

If your HRA is claims eligible, you can easily submit claims online or from HRAgo. Everything else you'll want to know—and probably more—is contained in the enclosed **Plan Summary/SPD**.

We look forward to getting acquainted and providing you with excellent service. If you have questions or are a little confused, don't worry! We're just a call or email away at 1-888-828-4953. Any one of our friendly representatives will be happy to help you.

Sincerely,

VEBA Plan
Customer Care Center

HRA Dashboard

As of 10/13/2022

Sample



ACCOUNT & ELIGIBILITY INFORMATION

Account Number:	700300000-001
Account Balance:	\$25,025.16
Claims Eligibility Date:	08/23/2022
Coverage Type ¹ :	Full
Division:	001 Standard HRA Plan
Subject to Vesting ²	NO

EMPLOYER/PLAN SPONSOR INFORMATION

Employer:	Green Valley Mountain
Plan Sponsor:	VEBA Plan
Plan Sponsor Address:	PO Box 4389 Clinton, IA 52733
Plan Sponsor Telephone:	1-888-828-4953
Plan Sponsor EIN:	91-1000000

PARTICIPANT INFORMATION

Name:	Rory Grayson	Email:	rory@email
Mailing Address:	123 My Street Spokane, WA 91000	Primary Phone:	(509) 555-1212
Separation or Retirement Date:		Secondary Phone:	
		E-Comm Elected:	YES
		Direct Deposit Elected:	YES

SPOUSE AND DEPENDENTS

First Name	M.I.	Last Name	Relationship
Ronnie		Grayson	Spouse

INVESTMENT ALLOCATION

Fund Name	Percentage
VEBA Conservative Portfolio	100%
	100%

The investment allocation shown is your Plan's default allocation unless you have already chosen something else. This allocation applies to your current account balance and future contributions, if any. Please review it carefully. If it contains an error, we must hear from you within 90 days. Otherwise, your allocation will be considered correct.

To make a change, log in at www.veba.org and click **Investments**, or use our mobile app, **HRAgo**. Historical investment performance for each available fund is contained in your Plan's quarterly **Investment Fund Overview**. To get a current copy, log in online and click **Resources**.

Investing involves risk, and you could lose money. You should consult with a professional financial advisor before making investment decisions.

View your quarterly e-statements online. Log in online and click **Account**.

QUESTIONS? 1-888-828-4953 | www.veba.org

¹To view a full description of your coverage type, log in online, click **Resources**, and look for **Claims Eligibility (Coverage Type) Descriptions**.

²Check with your employer if you need to know more about your Plan's vesting requirements, if any.